



LOLER Inspections Beyond Compliance

Helping you to create
safer care environments



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services visit welcometoable.co.uk

Why LOLER Compliance Matters in Care Homes

Caring for vulnerable residents means ensuring their safety in every aspect — including the equipment used to move and support them. The Lifting Operations and Lifting Equipment Regulations (LOLER) require bi-annual inspections of equipment that lifts people, such as hoists and slings, to ensure they remain safe, functional, and legally compliant.

But safety doesn't stop at patient handling. It extends to every piece of equipment staff use daily. Under the **Provision and Use of Work Equipment Regulations (PUWER)**, all work equipment — from beds and wheelchairs to chair scales and power chairs — must be suitable for use, properly maintained, and regularly inspected by a competent person.

Failing to meet **LOLER** or **PUWER** standards can result in serious injuries, legal consequences, and compromised care. Regular inspections not only keep you compliant — they safeguard your residents, protect your staff, and preserve the integrity of your care facility.



What Equipment Needs LOLER Testing?

If your care home uses equipment to lift or move residents, it likely falls under **LOLER** regulations. This includes:

- Mobile hoists
- Ceiling track hoists
- Stairlifts
- Bath hoists and Assisted baths
- Slings and other lifting accessories

Even smaller accessories like spreader bars and scales must be inspected. If it lifts, supports, or helps move a person — it needs regular **LOLER** testing. Staying compliant isn't just a legal duty — it's part of delivering safe, dignified care.

What Does a LOLER Inspection Involve?

A LOLER inspection is a thorough, professional check of your lifting equipment to ensure it's safe for everyday use.

- **Visual assessments** to spot wear, damage, or corrosion
- **Functional checks** to confirm safe operation
- **Documentation and certification** to prove compliance

Our **LOLER** tests go above and beyond the minimum, offering:

- Full safe working load test using dead weights.
- Basic remedial work, if possible, i.e. tightening up loose bolts.
- Lubrication of any key wear points.



Visual assessments



Functional checks



Documentation and certification

■ ■ We have always found the Able team very professional, helpful, and well-organised. We'd like to give a particular shout out to **Phil**, the technician/engineer who has been a consistent friendly face visiting our business to inspect and test our mobility hoists every 6 months. Thank you for all your support and advice. ■ ■

Why **Able** is the choice for LOLER testing

1. Expert Engineers. Intelligent Systems. Care-Focused Service.

At Able, LOLER testing isn't a box-ticking exercise — it's a specialist service delivered with precision, care, and total transparency.

2. Engineer-Led Compliance

Every inspection is carried out by a fully qualified, highly experienced engineer — not general technicians. We don't cut corners, and we don't delegate safety. Our engineers are trained to the highest standards and genuinely care about the well-being of your residents.

3. Instant Access with Our Online Portal

Our powerful online portal gives you 24/7 visibility of every asset under our care. Instantly view LOLER certificates, job sheets, service history, and engineer notes. **Everything you need — one login, zero paperwork.**

4. Complete Asset Management with Smart Tagging

Each piece of lifting equipment is tagged with a Unique Asset ID. This allows us — and you — to track inspection history, servicing, compliance status, and more. You'll never lose track of what's been tested, when, or what needs attention.



6. Proactive Scheduling — Never Miss a Deadline

We manage your LOLER schedule for you. Our system flags when each item is due for reinspection, and we'll be in touch to book it in — keeping you fully compliant without the admin burden.

7. Full Load Testing — Every Time

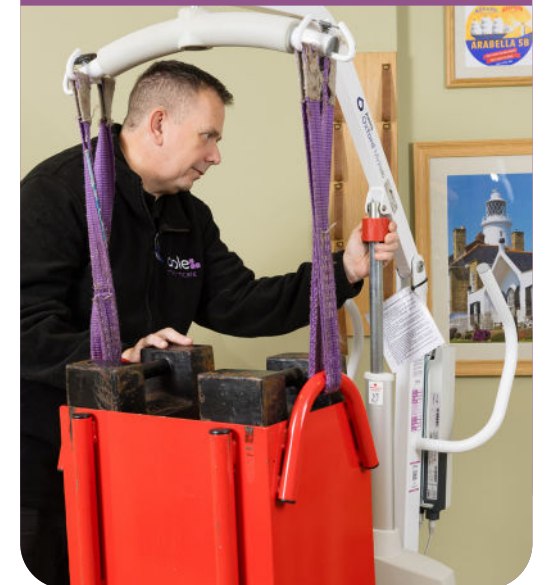
Unlike many providers, we carry out a full load test on every hoist and applicable accessory. This is not just about compliance — it's about peace of mind, ensuring your equipment performs safely under real-life conditions.

8. Flexible Appointments, Minimal Disruption

We understand the unique needs of care homes. Our engineers work respectfully, discreetly, and around your daily routines to minimise disturbance to residents and staff.

Able LOLER tests include full SWL (Safe Working Load) test of all hoists, an increasingly rare practice in our industry.

How can you be confident that a hoist can safely lift its rated load without putting it to the test?



Service that Goes Beyond

We don't just test — we advise, maintain, and fix. Our team is always available to support with preventative maintenance, emergency repairs, and guidance tailored to your setting.

Trust, Compliance, and Peace of Mind Why Care Homes Choose Able



Care homes rely on **Able** for safe, compliant, and expertly maintained equipment. Partners like **Laura Ward at Redlands House** trust our LOLER testing, asset management, and responsive support to keep operations running smoothly, and compliant — with confidence.

1. Can you describe your experience with our LOLER testing process compared to others you've used in the past?

The service is always professional, the engineers are consistently thorough, and we feel confident nothing is missed. **The attention to detail really stands out compared to previous providers**, and the reporting is clear and helps us act quickly when needed, giving us real confidence in both the service and our equipment.

2. How has our asset tagging system helped you manage your equipment more effectively?

It's made it much easier to keep track of servicing dates and manage our equipment overall. Able are great at informing us in advance of when servicing is booked. The system gives us confidence that we're staying on top of compliance — without having to chase anything ourselves.

3. How has working with us impacted your overall compliance, efficiency, or peace of mind?

Working with Able has given me real peace of mind. I know our equipment is properly looked after, our compliance is up to date, and I don't have to chase servicing or paperwork. **It's made things much more efficient and taken a lot of pressure off.**

4. If you were to recommend us to another business, what would you say sets us apart?

The team is consistently professional and reliable — from the engineers on-site to the way support queries are handled. Jemma has been excellent whenever I've needed certificates or extra information, always responding promptly. **You know the job will be done properly, and that makes a real difference.**

"I'd describe Able as highly professional... You know the job will be done properly, and that makes a big difference."

LAURA WARD, HOMES MANAGER REDLANDS HOUSE CARE HOME

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